
KRISTA SMITH

Adept at directing operations of programs for Intellectual and Developmental Disability Services. Serve as current Executive Director of Oregon for RISE Services, Inc. since 2017, and previously Director/Assistant Director for 7 years. Have multiple years of direct care experience through the State, County, other non-profits, and school district. Currently serving as Oregon Resource Association (ORA) Board President since 2021 and board member since 2019.

Core Skills include:

- ◆ Non-Profit Program Management & Development
- ◆ Advocacy
- ◆ Strategic Planning
- ◆ Networking & Collaboration
- ◆ System Quality Assurance
- ◆ Leadership Development
- ◆ Crisis Response

ACHIEVEMENTS & EXPERIENCE

RISE SERVICES, INC., SALEM, OR – **EXECUTIVE DIRECTOR OF OREGON** ◆ 2007 – PRESENT

- ◆ **As Executive Director since 2017**, strategic planning, provider advocacy, networking, oversee operations of multiple departments and services, and program and leadership growth and development.
- ◆ **As Area Director from 2014-2017**, new program development, provide proactive system and quality assurance, oversee service case intake, billing, and budgeting.
- ◆ **As Assistant Director from 2010-2014**, supervised Front Line Managers, developed systems for quality assurance and efficiencies, conducted screenings and intakes, new proctor family certification and monitoring, and on-call responsibilities.
- ◆ **As Proctor Care Coordinator from 2008-2010**, case planning, home visiting, and family training and support. Hired and supervised direct care staff and authored support plans.
- ◆ **As Administrative Assistant during 2007**, assisted with payroll and managed employee files while updating monthly HR reports.

SALEM/KEIZER SCHOOL DISTRICT, SALEM, OR – **SPECIAL PROGRAMS INSTRUCTIONAL ASSISTANT** ◆ 2006 – 2007

As a teacher's aide in a middle school life skills classroom, taught a daily social skills class. Implemented an incentive program, cared for students' emotional and physical needs, and partnered with school professionals.

OREGON DEPARTMENT OF HUMAN SERVICES, SALEM, OR – **CHILDREN'S INTENSIVE IN-HOME SERVICES PROVIDER** ◆ 2006 – 2007

Provided after-school care for a child with autism and his family.

MARION COUNTY PSYCHIATRIC CRISIS CENTER, SALEM, OR – **QUALIFIED MENTAL HEALTH ASSOCIATE II** ◆ 2005 – 2006

Supported individuals during mental health crises and de-escalated crisis situations. Supplied encouragement and helped individuals by listening and problem solving. Connected individuals to available local resources.

WORK UNLIMITED, SALEM, OR – **RESIDENTIAL PROGRAM SPECIALIST** ◆ 2003-2006

Provided direct care to children with developmental disabilities in residential care. Served as a positive role model and life skills coach. Assisted with daily care needs. Learned how to manage different crisis situations and maintained appropriate documentation.

EDUCATION

M.A. ORGANIZATIONAL LEADERSHIP – **GONZAGA UNIVERSITY** ◆ MAY 2017

B.A. PSYCHOLOGY – **WILLAMETTE UNIVERSITY** ◆ JUNE 2005